

# John Laing at the heart of Hounslow



## The London Borough of Hounslow's library and cultural offer has undergone some major changes in recent years.

At a time when other local authorities are closing library and cultural facilities, Hounslow's partner John Laing, has brought life back into these essential community assets, in turn using them as catalysts for regeneration.

By combining our skill in the management of risk, project financing, asset management and operations, and with a focus on community needs, we have implemented an extensive refurbishment programme.

Through colocation, other services have been brought into the library space, enhancing the services now offered to Hounslow's customers. This has also provided opportunities to rationalise the council's property portfolio.

Our service improvements have made a real difference to the users of the service, helped enhance the image of Hounslow and promoted local pride in community-based services.

Our partnership has developed beyond core service delivery and John Laing are now working with Hounslow on their wider vision for assets, to support the need to drive efficiencies and stimulate growth.

Together we are exploring how smarter asset management and estate rationalisation can be a lever to release capital and revenue over the longer term.

John Laing is proud to be Hounslow's strategic partner as it continues to shape the future of community services and supporting assets.

[www.laing.com](http://www.laing.com)

For over 160 years John Laing has shaped public sector services and assets, working with local communities to achieve real transformation. Our proven ability will save you money from the outset.

If you would like to know more please contact Paul Kelly, Business Development Director  
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**John laing**  
making infrastructure happen